

North Western Library

Internet Access Policy



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Welcome

The North Western Library is committed to serving the information and recreation needs of this community. The Library strives to provide a welcoming environment, and provides free public access to the internet to support lawful:

- access to information and services;
- access to recreational material; and
- avenues for community engagement and participation.

General Principles

- Inappropriate communication: Members of the public who utilise internet applications within North Western Library, whether on public access supplied computers or on personal internet ready devices such as laptops, smartphones, or tablets via wi-fi, are not permitted to send messages or post items which are illegal or considered inappropriate including posting items that are slanderous, bullying, or defamatory. These terms include not sending large amounts of spam or interfering with others' email accounts.
- Running, removing, or copying software on library computers is forbidden.
- Users are not permitted to interfere with or alter the physical or electronic equipment.
- North Western Library does not take any responsibility for any business or personal transactions undertaken on library computers or on personal devices via wi-fi. This includes items posted to social networking sites and financial transactions and Internet Banking.
- North Western Library does not take any responsibility for the loss of work undertaken on the library's public access computers or saved to removable storage devices such as thumb drives or external hard drives.
- Parents/guardians are responsible for supervising their children's access to the internet. Please see the related policy, North Western Library Children and Young Person Policy.
- There will be a charge for any printing done at the standard rate levied for copying from computers. Other charges for internet use will be at the discretion of Member Councils.
- North Western Library does not take any responsibility for technical problems or issues relating to devices or other equipment in accessing sites on the internet, as this is beyond the Library's control.
- Privacy and confidentiality cannot be totally assured in the use of any online resource and the security of data and networks cannot be guaranteed. Computers are for general use and should not be regarded as secure.
- Clients are responsible for complying with all copyright and software licencing requirements and any relevant laws and regulations when accessing, printing, or downloading material.

- Misuse of the computer or Internet access may result in the loss of internet privileges.

Cyber bullying

The Library promotes and supports young people's access to information, including electronic information through its Internet facilities. Library staff are available to assist young people in the use of the Internet, and to recommend websites on particular subjects.

Parents/guardians are responsible for their child's use of the Internet. Junior library users (under the age of 12) must have the consent of their parents/guardians before using the Internet. Library staff do not supervise or monitor children using the internet in the library so there is a risk that unsupervised children may be subject to cyber bullying.

Indigenous people

It is acknowledged that some online information may contain references to Aboriginal people and Torres Strait Islanders that are considered culturally inappropriate or offensive.

Pornography and illegal material

Inappropriate or offensive material: Members of the public who utilise internet applications within North Western Library, whether on the library's public access computers or on personal internet-ready devices such as laptops, smartphones, or tablets via wi-fi, are not permitted to view or print material which is prohibited by law or is deemed inappropriate or offensive by library staff. Viewing or printing of this type of material may lead to expulsion from the library premises.

Where a client is found to be using Library computers to access pornographic, offensive material, or for any unlawful purpose, the Library reserves the right to direct the client to leave the Library, to direct that the client does not re-enter the Library for a specified period and to report unlawful conduct to the relevant authorities.

Individual Policies

Please note that each library has their own individual policies that also need to be referred to.

Relevant Legislation

NSW Library Act 1939

NSW Library Regulation 2018

Privacy and Personal Information Protection Act 1998

Children and Young Persons (Care and Protection) Act 1998

Copyright Act 1968